



Direct Secure Messaging (DSM) (NDHIN: Communicate)

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NDHIN DSM = Communicate



Direct Secure Messaging: Communicate requires additional paperwork which helps drive the process of acquiring and installing security certificates for each participating organization.

- Once the paperwork is complete and approved, users can self-enroll for Direct email accounts.
- The forms that need to be completed are found at https://www.nd.gov/itd/statewide-alliances/ndhin/services/communicate/sign
 - DSM Web HCO Account Request Form
 - Declaration of Identity Form
- DSM is used to send CCD's (Patient Snapshot) or Structured and Unstructured Documents

Ability to send and receive patient information through secure, encrypted email, ex. transitions of care

Exchanging information with:

Providers – Hospitals, Labs, Long Term Care Payors -- BCBS ND, Medicaid Coding Consultants Schools Patients

Patien Disasters

Replaces faxing, mailing or patient hand carrying







DSM vs Secure Email



Direct Secure Messaging (DSM)

- Requires both the sender and receiver to have a DSM account (any approved application)
- These accounts may be from the same or different HISP's
- All DSM messages are encrypted automatically with no sender intervention

Secure Email (Email encryption software)

- Is a secure email software "Add-In" that does not require both the sender and receiver to have the same software
- Typically, the sender must "force encryption" on emails they want encrypted by entering a keyword in the subject line or body of text
- Just because you have email encryption software does NOT mean every email is encrypted without sender forced encryption



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What can you send?



Continuity of Care Documents (CCDs)

Referral Documents

Transition of Care Documents

Hospital Discharges

Summary of Care Documents

Test Results

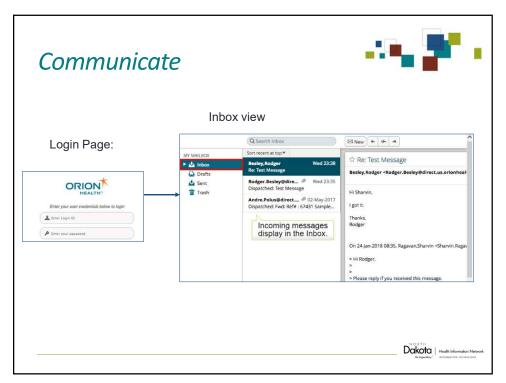
Patient Encounter Notes

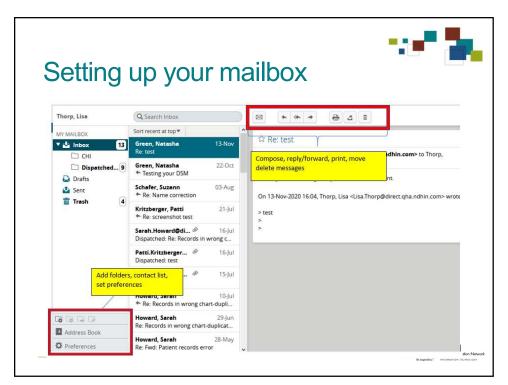
Medications and Allergies

Anything you might consider faxing

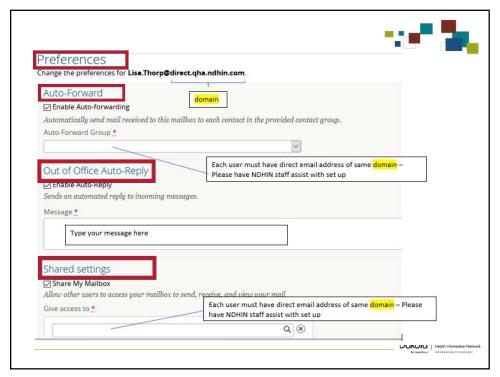


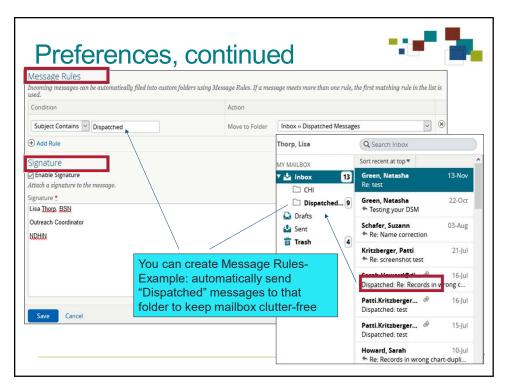




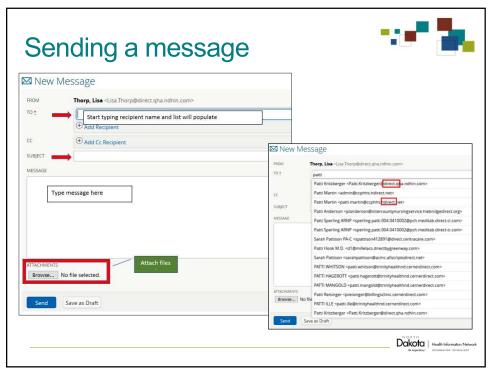


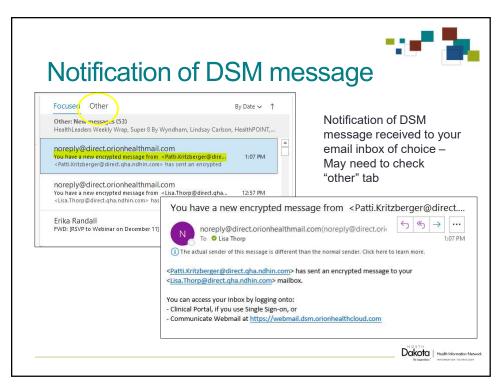














Who You Going to Call? NDHIN Outreach Coordinators!



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